

Tips & Tricks

Starting a Quality Improvement Project

1 Define Your Problem

Pick a "pain point" to gain buy-in.



2 Start Small

Narrow scope for quick wins.



3 Collect Baseline Data

Understand the current state.



4 Define a Clear Aim

Set a specific, measurable goal.



5 Identify Causes

Use tools like Fishbone, 5 Whys, Process Mapping



<https://www.ihl.org/library/tools>

6 Involve Frontline Staff Early

Get the team on board.



7 Perform PDSA Cycles

Plan – Do – Study – Act



<https://deming.org/explore/pdsa/>

8 Track & Share Data

Keep everyone informed.



<https://www.ihl.org/library/tools>

9 Learn from Failures

Every cycle is a learning opportunity.



10 Plan for Sustainability

Make sure changes last.



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