Director Forum Survey Results

1. How is unbillable time accounted for inpatient OT, PT, SLP staff?
19 responses19Responses

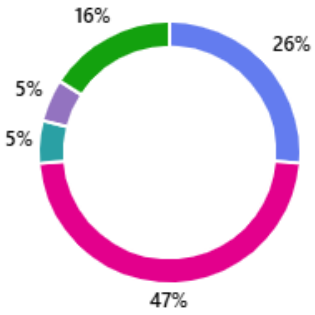
ID	Name	Responses
1	anonymous	it is not. We used to account for it with paper charge sheets. Since moving to epic and therapists entering charges, we no longer tract the unbillable time.
2	anonymous	We utilize "direct patient care time" (DPCT) as a measure to encompass both billable and non-billable patient care/face time. While the charges are split, each therapist gets full "credit" for their patient care time in their DPCT. We added DPCT as an entry on the flowsheet and get reports on overall DPCT. We see the most co-evals in the ICU settings and typically discourage them unless truly in the best interest of the patient. We tried to shift from the full-time co-treats to having overlap time between sessions to maximize time with each skilled discipline.
3	anonymous	We have built non-billable codes into our charge sheets in the EMR to categorize the time we lose doing work that is necessary but not captured in a basic day (not documentation, chart review, etc, but care coordination, co-treatment, etc.)
4	anonymous	There is a total time spent with patient field which collects non billable time. There is also no charge codes we use for time spent in patient specific family team meetings.
5	anonymous	Currently it is not accounted for but we are exploring ways to capture indirect patient care. We do provided a specified amount of "professional development time" for employees based on FTE, which can be used for program development, professional development, etc.
6	anonymous	We do not give any "credit" for unbillable time, but they their productivity expectations takes this into account.
7	anonymous	It is worked into their productivity
8	anonymous	We use a No Charge (stat) code to account for units that can't be billed due to co-treat
9	anonymous	Unbillable time for inpatient PT and OT is primarily accounted for through our split-time co-treatment model. Co-treatment is used only when clinically appropriate, and total treatment time is split between disciplines. We manage this by: Monitoring co-treatment frequency and productivity impact Ensuring strong clinical justification for use Reassessing regularly to return to single-discipline care when appropriate Requiring clear documentation of discipline-specific contributions and billed time This approach ensures accurate billing, compliance, and appropriate reflection of unbillable time while maintaining high-quality patient care.
10	anonymous	Its not
11	anonymous	as part of their productivity
12	anonymous	a therapist time charge is entered into epic in 15 minute increments
13	anonymous	It is just part of their productivity standard. It is not tracked separately by therapist in their day.
14	anonymous	It is accounted for by deducting time off of productivity accountability. (Ex. if you see a patient for a 30 minute treatment, you get an additional unit added for prod purposes)
15	anonymous	The only thing we we account for are care conferences which has a code but here are stipulations around who attends; otherwise we do not account for unbillable time.

ID	Name	Responses
16	anonymous	It is not accounted for but the productivity expectation allows for time in the schedule.
17	anonymous	All data is for OT/PT only - 43% of worked hours alloted for unbillable patient activity + some professional activities and hospital activities
18	anonymous	staff get "admin" time as needed or schedule allows, but not calculated in any way
19	anonymous	We have a time tracking system to identify those times

2. Does your inpatient therapist cotreat for evaluations?

More details

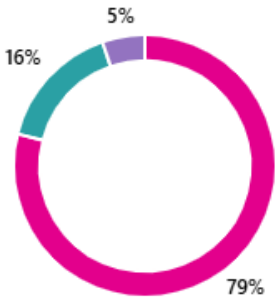
No	5
yes, 0-25% of the time	9
yes, 25-50% of the time	1
yes, 50-75% of the time	1
yes, 75-100% of the time	3



3. Do your inpatient therapists cotreat for treatment sessions?

More details

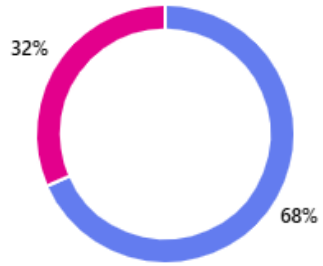
No	0
yes, 0-25% of the time	15
yes, 25-505 of the time	3
yes, 50-75% of the time	1
yes, 75-100% of the time	0



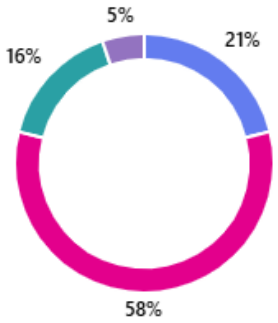
4. When your inpatient therapists cotreat for treatments, do they split the therapy units for the session?

More details

yes	13
no	6
I don't know	0



5. How frequently do your inpatient therapists charge "additional treatment: at the time of evaluations?

More details

Never	4
0-25% of the time	11
25-50% of the time	3
50-75% of the time	1
75-100% of the time	0