

Audiology Orders 2.9.21

#1

Do you require an MD order for all Audiology Appointments? **Yes**

If no, which appointment types do not require an MD order?

Do you run into any problems with reimbursement for these services?

Does your current practice allow one order to be used for multiple visits? (Ex. Audio Eval is good for 4 visits in 1 year)

Yes

If yes, does this apply to certain visit types only and what are those visit types? **All visit types**

If yes, is there a limit visit and what is the visit limit? **No visit limits**

If yes, is there a duration or time span limit and if so, what is that limit? **Orders are valid for 6 months from the date of the first visit. Example: The MD refers and signs the order on 1/15/21, patient is seen on 1/28/21, the order is valid until 7/28/21.**

In order to make this process work we had to move to a "recurring" appointment type, like what would be used for ST/OT/PT.

#2

Do you require an MD order for all Audiology Appointments?- **Yes**

If no, which appointment types do not require an MD order?

Do you run into any problems with reimbursement for these services?

Does your current practice allow one order to be used for multiple visits? (Ex. Audio Eval is good for 4 visits in 1 year)-

yes

If yes, does this apply to certain visit types only and what are those visit types?

All visit types. The organization stipulates orders are valid for 1 year.

If yes, is there a limit visit and what is the visit limit?

For HA revisit (billable), only allowed 2 per year. If Amplification needs more follow up, we see them as No BILL. For CI, 6 per year; For the rest, no restrictions to how many but prior auth is requested such as for Evals, earmold visits, ABR, etc....

If yes, is there a duration or time span limit and if so, what is that limit?

#3

Do you require an MD order for all Audiology Appointments?

No

If no, which appointment types do not require an MD order?

In CT It is the insurance provider that drives the need to obtain an order not the type of visit.

DSS / Medicaid requires an order for each visit regardless of type.

Commercial insurance does not.

Do you run into any problems with reimbursement for these services?

We do not run into reimbursement problems related to referrals.

We do have issues with managing patient expectations for those with:

Commercial insurance relative to out of pocket cost due to high deductibles.

DSS / Medicaid when we reach out for a referral each time – patients and referring providers would prefer some type of standing order but as of now that is not accepted by DSS.

Does your current practice allow one order to be used for multiple visits? (Ex. Audio Eval is good for 4 visits in 1 year)

No – It's on my with list.

If yes, does this apply to certain visit types only and what are those visit types?

If yes, is there a limit visit and what is the visit limit?

If yes, is there a duration or time span limit and if so, what is that limit?

#4

Do you require an MD order for all Audiology Appointments? Yes, but really only due to a requirement within our hospital relative to how we bill. We hate it and are always trying to find a way around it.

If no, which appointment types do not require an MD order?

Do you run into any problems with reimbursement for these services?

Does your current practice allow one order to be used for multiple visits? (Ex. Audio Eval is good for 4 visits in 1 year) yes, unlimited visits in 12 months

If yes, does this apply to certain visit types only and what are those visit types? All visits

If yes, is there a limit visit and what is the visit limit? none

If yes, is there a duration or time span limit and if so, what is that limit? 12 months

#5

Do you require an MD order for all Audiology Appointments? Yes / No

If no, which appointment types do not require an MD order? We do need an order (MD, NP, or PA) for an initial evaluation with a child. However we do not need a new order if we need to repeat the evaluation due to a current temporary threshold shift (usually related to fluid), or if we were unable to complete the evaluation that day (child became too upset to participate for behavioral testing, for example).

Do you run into any problems with reimbursement for these services? Not that I'm aware of.

Does your current practice allow one order to be used for multiple visits? (Ex. Audio Eval is good for 4 visits in 1 year) Generally our referrals are good for one visit, unless we need to see them back to either obtain additional information or to determine if abnormal results are due to a temporary shift from fluid.

If yes, does this apply to certain visit types only and what are those visit types? We are a diagnostic facility only and so this applies to all of our visit types.

If yes, is there a limit visit and what is the visit limit? We would not generally see them more than twice to either obtain additional information and determine if any temporary shift has improved before we send them on.

If yes, is there a duration or time span limit and if so, what is that limit? We do not have a set time limit.

#6

Do you require an MD order for all Audiology Appointments? No

If no, which appointment types do not require an MD order? None

Do you run into any problems with reimbursement for these services? Unknown, we do not hear back from our billing/coding team.

Does your current practice allow one order to be used for multiple visits? (Ex. Audio Eval is good for 4 visits in 1 year) n/a

If yes, does this apply to certain visit types only and what are those visit types? n/a

If yes, is there a limit visit and what is the visit limit? n/a

If yes, is there a duration or time span limit and if so, what is that limit? n/a

#7

Do you require an MD order for all Audiology Appointments? Almost all

If no, which appointment types do not require an MD order? Exception is swim molds or device/supply pick up

Do you run into any problems with reimbursement for these services? No – swim molds are often an out of pocket expense.

Does your current practice allow one order to be used for multiple visits? (Ex. Audio Eval is good for 4 visits in 1 year) The frequency at which we obtain orders is driven by payer. Our state Medicaid requires an order within 30 days, the Medicaid managed care plans require orders within 6 months and commercial insurance is 1 year. Orders for new hearing aids need to be within 90 days.

If yes, does this apply to certain visit types only and what are those visit types?

If yes, is there a limit visit and what is the visit limit? Visit limit is generally not determined by the date on the order, rather it is based on whether a prior authorization is required and if the family has exceeded their plan's limit for a particular service within the plan's designated time frame.

If yes, is there a duration or time span limit and if so, what is that limit?

#8

Do you require an MD order for all Audiology Appointments? Yes – all new patients require a referral, good for one year.

If no, which appointment types do not require an MD order? ABR appts are the only appts we schedule without a referral as we do not want to create any process which delays these appts. Families are asked to bring referral to appt. Or have doctor fax referral before appt. But it is not needed to schedule.

Do you run into any problems with reimbursement for these services? Occasionally – in which we work with the individual insurance company as needed.

Does your current practice allow one order to be used for multiple visits? (Ex. Audio Eval is good for 4 visits in 1 year) – We accept referrals for 1 year.

If yes, does this apply to certain visit types only and what are those visit types?

If yes, is there a limit visit and what is the visit limit?

If yes, is there a duration or time span limit and if so, what is that limit?